



Oklahoma City Indian Clinic

Patient's Rights and Responsibilities Form

AS A PATIENT, YOU HAVE THE RIGHT...

- To be treated with respect, consideration and dignity.
- To the highest quality health care possible, regardless of sex, age, disability or social economic status.
- To complete privacy regarding your medical records and conversations with your health care provider(s). We will not release information to anyone without your permission (except when required by law).
- To understand why certain procedures and tests are required, and why we request certain information.
- To refuse any treatment that you do not understand or do not want (to the extent permitted by law).
- To discuss with your health care provider(s) any questions or problems about your health care.
- To receive provider credentialing information upon request.
- To be informed about your health care needs.
- To give informed consent for your participation in any research program and the right to refuse to participate.
- To be assured that your refusal to participate in a research program will not keep you from receiving quality care.
- To express your grievances and suggestions to Clinic staff and expect an honest response.

As a patient, you have the right to request a specific health care provider or to change providers if available. This request may increase the time you may have to wait to be seen, unless the request is made when your appointment is originally scheduled.

Should the requested provider be unavailable on the day of your appointment, every effort will be made to place you with an acceptable provider or your appointment may be rescheduled.

As a patient, you have the right to a second opinion. This may include at your discretion:

- Another health care provider at another Indian Health Service facility.
- An outside health care provider **(at the patient's expense)**.

AS A PATIENT, YOU HAVE THE RESPONSIBILITY...

- To keep your appointments as instructed.
- To answer our questions honestly and factually so that we may provide you with the best possible care.
- To let us know if you do not understand or cannot follow health care and medication instructions.
- To cooperate fully in the treatment program you and your health care provider have agreed to.
- To tell us promptly if there are changes in your health.
- To provide information about current medications (including over the counter drugs) or treatments prescribed by other health care providers.
- To be respectful to other patients by monitoring your children's behavior.
- To limit cell phone usage to outside the building(s).
- The clinic reserves the right to refuse services to anyone who does not abide by clinic rules or becomes belligerent or abusive.